

# LuXout Shades

simply beautiful

Spring Shade

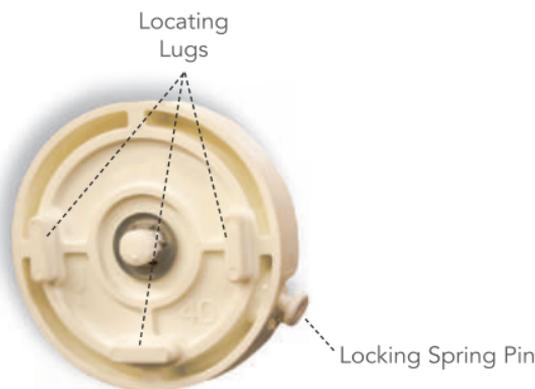


LuXout Spring Return Roller Shade  
Operating Instructions

# Shade Parts



Idle End



Spring End

## FOR REGULAR ROLL SPRING SHADES:

The **spring end** is on the left side with the fabric rolling from the back of the shade. The **locking spring pin** will be located in the front.

## FOR REVERSE ROLL SPRING SHADES:

The **spring end** is on the right side with the fabric rolling from the front of the shade. The **locking spring pin** will be located in the back.

For a complete list of LuXout Shades Products and instructions, visit [LuXout Shades Website References](#).

# 1. Installing The Shade

**A** With the shade rolled up in the upper most level or at the desired top height position, push fit the shade idle end into the bracket.



Idle End

**B** Place the shade into the spring end bracket making sure the locating lugs on the end of the spring side are in the lowest position.



Spring End

\*Never force the locking spring pin out of the spring head

© Release the locking spring pin (do not pull all the way out). Your shade has been pre-tensioned and is now ready to operate and will stop at the desired top position.



## 2. Lost Tension on the Spring

**Important Note in the Process Below:** Once tension is applied to the shade, do not remove the spring unit from the tube without releasing tension.



Ⓐ If you have lost tension on the shade, push the locking spring pin back in. This will ensure the shade spring will not unwind completely when removing the shade from the brackets for adjustment.

**B** Gently remove the shade from the brackets and roll back up by hand. Place it back into the brackets and release the locking spring pin.



**C** Pull the shade to the lowest position, then test to see if it returns to the top. If it doesn't return to the top, repeat tensioning process in **Step B**. **Do not repeat this process more than 3 times** as you will over tension the spring.



### 3. Lost Top Position on the Shade

Your shade has a pre-set top stop in it.

It can be reset if:

- The position of the top stop is lost and the fabric is not stopping at the desired raised position
- The shade is not raising high enough
- The shade is continuing to go around the tube

**A** To reset, move the shade to the desired height position.



**B** Then push in the locking spring pin.



**C** Remove the shade from its brackets, then turn the idle end of the shade in a clockwise direction until it stops.



**D** Replace the shade into the brackets and release the locking spring pin and operate as normal.



# Frequently Asked Questions

## **Why would I use a spring shade vs. a clutch shade?**

LuXout Shades spring shades are often an excellent choice for areas where children frequent because they are child safe with no operating cords for children or pets to get caught in. Our spring shades are certified "Best for Kids" by independent test facility under ANSI.

## **I am concerned about spring shades like my grandparents had. If you let go of them with they fly out of the bracket?**

Our Designer spring shades have safety features built in to eliminate the issues with old spring shades. Each spring shade has a soft rise feature which allows the spring shade to roll up slowly to not damage the shade. Additionally the shade has an upper stop limit that is set in the factory based on your dimensions that keep the shade from rising beyond this set point. The result is a safe spring shade that does not roll up too fast or that rolls up beyond the set point.

## **If I want to change the upper limit stop point on my spring shade, can I?**

Yes you can. The installation instructions above will instruct you how to change the upper stop limit or top position.

## **Can I use spring shades on any size window?**

Spring shades fit windows that are 30 inches wide minimum up to 72" wide maximum by 72" tall maximum height. Remember that spring shades have to be pulled from the bottom hembar or by a pull attached to the hembar so if your window is very high off the floor it may not be practical to use.

## **Will the spring wear out on my spring shade?**

LuXout Shades spring shades are warranted for 5 years to give you piece of mind. However like any spring it may not last forever. Should your spring shade fail after the five year no hassle warranty, we will be happy to sell you another spring for the shade.

# WARRANTY COVERAGE

We provide a limited 5-year (the warranty) on the product against manufacturing defects (i.e. a flaw in the product design, materials or workmanship that causes the product to no longer function) under normal use as long as the original retail purchaser owns the product. If your product is defective during the warranty period, we will repair we will repair owns the product. If your product is defective during the warranty period we will repair or replace the defective product. This shall be the sole remedy under this warranty. The Warranty is extended to the original end user only, is non-transferable, and only applies to custom-made products in the original windows for which the product was ordered and intended.

## NOT COVERED

The Warranty does not cover:

- Defects that result from abuse, misuse, normal wear and tear, accidents, alterations, exposure to the elements, excessive humidity, or failure to follow our care instructions. Examples of normal wear and tear include, but are not limited to: fraying of fabrics, loss of color intensity, exposure to salt air damage from insects or pets, normal fading from sunlight, or loss of pleating (if product is not being cycled or is held in the raised position for an appreciable portion of time).
- Any condition or damage resulting from removal of the product or re-installation in the same or any other window or application.
- Products unusable by reason of mis-measurement or assembly not in accordance with product installation instructions provided by us.
- Shipping costs, costs of removal, re-measuring and re-installation.

## STATE LAW RIGHTS

Neither LuXout Shades nor its supply chain is liable or responsible for incidental or consequential damages or for any other indirect damage, loss, cost or expense. The Warranty gives you specific legal rights and you may also have other rights which may vary from state to state. No agent, representative, dealer, or unauthorized employee of LuXout Shades has the authority to increase or alter the obligations under this Warranty. The Warranty supersedes any previous versions and is subject to change without prior notice.

## SERVICING

If Warranty service is ever needed, please contact customer service at **(800) 817-1204** or email at **Info@LuXoutShades.com**. We will attempt to arrange for warranty repair or replacement as quickly as reasonably possible and following receipt of the product from you. When contacting Customer Service to request warranty repair or replacement, please be prepared to provide your name, address, a description of the problem, the date of purchase and order receipt, and the date and conditions under which the problem occurred. When shipping the product back to us, include: an original bill of sale or receipt to verify the original date of purchase; your name, address a description of the problem, and the date and conditions under which the problem occurred. Please package your returns carefully as further damage due to shipping may void the warranty.

## CARE & CLEANING

Minimal care and cleaning is needed to maintain the beauty of your shades.

- **To vacuum:** Use a hand held, low suction vacuum.
- **To dust:** Use a soft clean cloth or a feather duster.

## CONTACT US

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Shade in the USA

Effective: December 2017